

Communication Methods

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The [Scottish Social Services Learning Networks](#) (SSSLNs) use a range of communication methods to update our members on information relating to workforce development.

E-bulletins

Definition

A range of e-bulletins that provide information about the SSSLNs' programmes and activities. They also provide information about new and recent resources.

Availability (and format)

- Available to SSSLNs' members by email or via written request. You can sign up to become a member at: <http://www.learningnetworks.org.uk/signup.php>
- E-bulletins are available online at: <http://www.learningnetworks.org.uk/news.php>
- Printed copies are also available on request from your regional Learning Network.

Publication date

Will vary.

Email Updates

Definition

Email updates sent to members covering various specialised aspects of the SSSLNs' work. These updates include Workforce Development good practice, Partnership working events, training opportunities and much more.

Availability (and format)

Available by email or via written request.

Publication date

Will vary.

SSSLNs' Website (Corporate Area - About SSSLNs)

Definition

This section covers the corporate area of the SSSLNs' website, which provides a range of information about the organisation and its activities.

Availability (and format)

Information about the organisation available online and paper copies of specific web pages available on request.

Publication date

Regularly reviewed.

Press releases

Definition

Press releases issued to the media and other relevant organisations by the SSSLNs in the current and previous year. Press releases are part of the SSSLNs' overall communications strategy and are co-ordinated by the SSSLNs strategic boards and are agreed locally.

Availability (and format)

Sent by post or email to a range of contacts. Paper copies also available on request.

Publication date

Indicated on individual press release.

Resources Information

Definition

The SSSLNs publish resources to support workforce learning and development. Information about these resources can be found in various sections of the SSSLNs' website.

<http://www.learningnetworks.org.uk>

Availability (and format)

Details of SSSLNs' educational resources are located throughout the website.

Publication date

Regularly updated.

Comments and suggestions

Definition

If you are not satisfied with the response/service you have received from a regional Learning Network and wish to make a complaint you should, in the first instance, contact your regional Network who will investigate the matter. The regional Learning Networks welcome feedback and comments. <http://www.learningnetworks.org.uk/show.php?id=77>

Availability (and format)

Use the feedback form to contact your regional Learning Network.
<http://www.learningnetworks.org.uk/feedback.php>

Publication date

Regularly reviewed.

Corporate Communications Strategy

Definition

This covers the SSSLNs' Corporate Communication Strategy for 2009-11. The strategy covers: Our Vision; Our Purpose; Aims; Stakeholders and Outcomes.

Availability (and format)

Available on request from your regional Learning Network.
<http://www.learningnetworks.org.uk/show.php?id=77>

Publication date

Reviewed when necessary.